

Privacy Policy

All 'visitors' to the Chrixo Technologies Private Limited Website are covered under this policy.

Personal information

The term 'Personal Information' in this privacy statement refers to any information which makes your identity apparent or can be reasonably ascertained. We do not have access to your personal information when you visit the site, unless you choose to provide that information to us.

If you choose to provide us with personal information by filling out a 'Contact Us' form with an e-mail and/or postal address, we use that information to respond to your messages. While you must provide an e-mail address for such communication with us, we recommend that you do NOT include any other personal information. If you are asked for any other personal information you will be informed how it will be used if you choose to give it. Our Website never collects information or creates individual profiles for commercial marketing. The information shall not be shared with any external organisation unless the same is necessary to enable the Chrixo Technologies Private Limited to provide you services. However, the Chrixo Technologies Private Limited may disclose information about you as permitted or required by law.

If at any time you believe the principles referred to in this privacy statement have not been followed, or have any other comments on these principles, please notify the Webmaster through the 'Contact Us' page.

Technical Information

We collect some technical information when you visit the site. When you browse, read pages, or download information on this Website, we gather certain technical information about your visit which is stored automatically for seamless use of the Website. This information never identifies who you are.

The information we collect and store is listed below:

- The Internet domain of your service provider (e.g. mtnl.net.in) and IP address. An IP address is a number that is automatically assigned to the computer from which you access our Website whenever you surf the Web.
- The type of browser (such as Firefox, Netscape or Internet Explorer) and operating system (Windows, Linux) used to access our site.
- The date and time you accessed our site.
- The pages/URLs you visited.
- If you reached the Chrixo Technologies Private Limited's Website from another Website, the address of the referring website.

Cookies

Some Websites may download small pieces of software on your computer/browsing device. These are known as cookies. Some cookies collect personal information to recognise your computer in the future. We only use non-persistent cookies or 'per-session cookies'. Per-session cookies serve technical purposes such as providing seamless navigation of the Website. These cookies do not collect personal information about users, and are deleted as soon as you leave our Website. The cookies do not permanently record data and they are not stored on your computer's hard drive. The

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cookies are stored in memory and are only available during an active browser session. Again, once you close your browser, the cookie disappears.

E-mail & SMS Management

Customers' email ids will be used for official/transactional purposes only. The SMS facility will be used for general information dissemination and for transaction information purposes. Any excess payment by means of the payment gateway will be refundable to the customer.

Site Security

For purposes of site security and to ensure that this service remains available to all users, this computer system employs commercial software programs to monitor network traffic to identify unauthorised attempts to upload or change information, or otherwise cause damage.

Except for authorised law enforcement investigations, no other attempts are made to identify individual users or their usage habits. Raw data logs are used for no other purposes and are scheduled for regular deletion.

Unauthorised attempts to upload information or change information on this service are strictly prohibited and may be punishable under the Indian IT Act.